CLWXCALL

The Essentials of Webex Calling

24 horas | Profissional | Cisco

Cisco Continuing Education Credits

18 CE Credits

INTRODUÇÃO

The Essentials of Webex Calling (CLWXCALL) training guides you through a complete Webex Calling setup, from initial installation of Webex Control Hub to configuring calling features through on-premises UCM and CUBE PSTN.

OBJETIVO DO CURSO

Introduce components of the Webex solution including Meetings, Messaging, and Calling

Introduce Webex Calling Control Hub, analytics, troubleshooting, and reporting

Introduce Management features of Webex Control Hub

Introduce Services section of Webex Control Hub

Identify methods to add users to Control Hub

Explain Cisco IP Phone registration with Control Hub

Explain admin-configurable calling features

Understand user-configurable calling features

Introduce three PSTN calling options for Webex Calling

Identify router types supporting local gateway

Describe local gateway deployment scenarios

Understand high-availability within Cisco routers for Webex Calling

Configure Webex Control Hub for premises-based PSTN

Configure Cisco CUBE for Webex Calling

Describe troubleshooting methods for Webex Calling

PÚBLICO-ALVO

Collaboration Engineers, Collaboration Administrators

PRÉ-REQUISITOS

No formal prerequisites. Recommended: basic understanding of unified communications and cloud-based UC solutions.

CONTEÚDO PROGRAMÁTICO

Course Outline

Webex Overview

Webex Control Hub Overview and Monitoring

Webex Control Hub Management

Webex Control Hub Services

Methods to Add Users to Webex Control Hub

Methods to Add Devices to Webex Control Hub

Admin-Configurable Webex Calling Features

User-Configurable Webex Calling Features

Webex Calling PSTN Options

Routers Supporting Local Gateway

Deployment Scenarios for Local Gateways

Local Gateway and Cisco CUBE with High Availability

Control Hub Settings for Webex Calling

Router Settings for Webex Calling

Webex Calling Troubleshooting

Lab Outline

Set Up Webex Control Hub

Add Users to Webex Control Hub

Configure Admin-Configurable Webex Calling Features

Configure User-Configurable Webex Calling Features

Configure High Availability on Cisco Routers

Configure Webex Control Hub for Webex Calling

Configure Local Gateway for Webex Calling

Troubleshooting Issues with Webex Calling