

CLWXCALL

The Essentials of Webex Calling

24 horas

Professional

Cisco

Cisco Continuing Education Credits**18 CE Credits**

INTRODUÇÃO

The Essentials of Webex Calling (CLWXCALL) training guides you through a complete Webex Calling setup, from initial installation of Webex Control Hub to configuring calling features through on-premises UCM and CUBE PSTN.

OBJETIVO DO CURSO

Introduce components of the Webex solution including Meetings, Messaging, and Calling

Introduce Webex Calling Control Hub, analytics, troubleshooting, and reporting

Introduce Management features of Webex Control Hub

Introduce Services section of Webex Control Hub

Identify methods to add users to Control Hub

Explain Cisco IP Phone registration with Control Hub

Explain admin-configurable calling features

Understand user-configurable calling features

Introduce three PSTN calling options for Webex Calling

Identify router types supporting local gateway

Describe local gateway deployment scenarios

Understand high-availability within Cisco routers for Webex Calling

Configure Webex Control Hub for premises-based PSTN

Configure Cisco CUBE for Webex Calling

Describe troubleshooting methods for Webex Calling

PÚBLICO-ALVO

Collaboration Engineers, Collaboration Administrators

PRÉ-REQUISITOS

No formal prerequisites. Recommended: basic understanding of unified communications and cloud-based UC solutions.

Course Outline

- Webex Overview
- Webex Control Hub Overview and Monitoring
- Webex Control Hub Management
- Webex Control Hub Services
- Methods to Add Users to Webex Control Hub
- Methods to Add Devices to Webex Control Hub
- Admin-Configurable Webex Calling Features
- User-Configurable Webex Calling Features
- Webex Calling PSTN Options
- Routers Supporting Local Gateway
- Deployment Scenarios for Local Gateways
- Local Gateway and Cisco CUBE with High Availability
- Control Hub Settings for Webex Calling
- Router Settings for Webex Calling
- Webex Calling Troubleshooting

Lab Outline

- Set Up Webex Control Hub
- Add Users to Webex Control Hub
- Configure Admin-Configurable Webex Calling Features
- Configure User-Configurable Webex Calling Features
- Configure High Availability on Cisco Routers
- Configure Webex Control Hub for Webex Calling
- Configure Local Gateway for Webex Calling
- Troubleshooting Issues with Webex Calling